



# Training Program Bio

## BASIC INFORMATION

<b>Training Provider:</b>		Focus: Hope	
<b>Training Program:</b>		TechHire	
<b>Training Location:</b>	1200 Oakman Detroit, MI 48238	<b>Clinical Location:</b> <i>If Applicable</i>	N/A
<b>Phone Number:</b>	(313) 494-5500	<b>Website:</b>	www.focushope.edu

### Description of Training Program:

Throughout this 10-week, 300-hour course, students will learn the technical skills necessary to become a CompTIA A+ certified technician. These skills will be learned through a series of hands-on lab exercises designed to teach and improve configuration and troubleshooting skills, which are necessary to function as a technician. Starting with an introduction to computer basics, this course will take students through the more complex issues involved in supporting software, operating systems, workstations, laptops and mobile devices. An introduction to networks and security is included in the training as well as practical real-world type projects to strengthen the soft skills required to work as a Help Desk, ServiceDesk or Desktop Support Technician.

## PROGRAM REQUIREMENTS

<b>High School Diploma/GED:</b>		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Reading Grade Level:</b>	9th	<b>Math Grade Level:</b>	7th
<b>Drug Screen:</b>		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Criminal Background Check:</b>		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<i>If yes, which types of convictions are not allowed?</i>		Case by Case	
<b>Valid Driver License:</b>		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
<b>Other Requirements:</b>		Detroit Resident	
<b>Required Supplies Available through Detroit at Work:</b> <i>(For more information, contact your Detroit at Work Career Coach)</i>		N/A	

<b>TRAINING EXPERIENCE</b>			
<b>Number of Weeks:</b>	10	<b>Number of Total Hours</b>	300
<b>Schedule:</b>	Monday - Friday: 9 AM - 3 PM	<b>Training Delivery:</b>	Hybrid (Online & In-Person)
<b>Maximum number of students in each class:</b>	25	<b>Number of students for each instructor:</b>	4:1
<b>Is there an exam required at the end of the training?</b>		<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

<b>PERFORMANCE</b>	
<b>Percentage of students who complete the training program. (Completion Rate)</b>	91%
<b>Percentage of graduates who are placed in employment related to their training within 120 days of completing the program. (Training Related Placement Rate)</b>	75%
<b>Percentage of students who complete the training program and earn an industry recognized certification or license. (Credential Attainment Rate*)</b>	Not Available

\* Credential Attainment Rates may vary depending on information submitted.

<b>PROGRAM COMPLETION</b>	
<b>Credentials graduates earn.</b>	CompTIA A+
<b>Occupations graduates will be prepared to enter.</b>	Help Desk, Service Desk, Desktop Support Technician
<b>Average wage of graduates in these occupations.</b>	Not Available

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