



# Training Program Bio

## BASIC INFORMATION

<b>Training Provider:</b>		TEK Ready Computer Learning Academy	
<b>Training Program:</b>		IT Support Education Technician Level 1	
<b>Training Location:</b>	440 Burroughs (Techtown) Detroit, Mi. 48202	<b>Clinical Location:</b> <i>If Applicable</i>	Dearborn, Detroit, Eastpointe
<b>Phone Number:</b>	(248) 298-6168	<b>Website:</b>	www.tekready.org


### Description of Training Program:

The course is designed to introduce the learner, foundational and professional IT Technician and Networking skills, that prepare you for tech support roles and network configuration.

## PROGRAM REQUIREMENTS

<b>High School Diploma/GED:</b>		<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<b>Reading Grade Level:</b>	6th	<b>Math Grade Level:</b>	5th
<b>Drug Screen:</b>		<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<b>Criminal Background Check:</b>		<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<i>If yes, which types of convictions are not allowed?</i>		Criminal Sexual Conduct, Homicide	
<b>Valid Driver License:</b>		<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<b>Other Requirements:</b>		Need to have transportation to periodic in-person training and in-person employer partner tech sessions.	
<b>Required Supplies Available through Detroit at Work:</b> <i>(For more information, contact your Detroit at Work Career Coach)</i>		For more information, please contact your Detroit at Work Career Coach.	

**TRAINING EXPERIENCE**

<b>Number of Weeks:</b>	12 weeks	<b>Number of Total Hours</b>	192
<b>Schedule:</b>	Monday- Thursday: 9:00am-1pm or 6pm-10pm	<b>Training Delivery:</b>	Hybrid (Online & In-Person) 
<b>Maximum number of students in each class:</b>	10	<b>Number of students for each instructor:</b>	12:1
<b>Is there an exam required at the end of the training?</b>		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

**PERFORMANCE**

<b>Percentage of students who complete the training program. (Completion Rate)</b>	85%
<b>Percentage of graduates who are placed in employment related to their training within 120 days of completing the program. (Training Related Placement Rate)</b>	85%
<b>Percentage of students who complete the training program and earn an industry recognized certification or license. (Credential Attainment Rate*)</b>	85%

\* Credential Attainment Rates may vary depending on information submitted.

**PROGRAM COMPLETION**

<b>Credentials graduates earn.</b>	CompTIA A+, Google Workspace Admin, Google Chrome Enterprise Deployment, Google Certified Educator Level 1
<b>Occupations graduates will be prepared to enter.</b>	Computer User Support Specialist Computer Network Support Specialist Network and Computer Systems Admin
<b>Average wage of graduates in these occupations.</b>	\$52K-\$105K

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