



# Training Program Bio

## BASIC INFORMATION

<b>Training Provider:</b>		Focus: Hope	
<b>Training Program:</b>		TechHire	
<b>Training Location:</b>	1200 Oakman Detroit, MI 48238	<b>Clinical Location:</b> <i>If Applicable</i>	N/A
<b>Phone Number:</b>	(313) 494-5500	<b>Website:</b>	www.focushope.edu

### Description of Training Program:

Throughout this 10-week, 300-hour course, students will learn the technical skills necessary to become a CompTIA A+ certified technician. These skills will be learned through a series of hands-on lab exercises designed to teach and improve configuration and troubleshooting skills, which are necessary to function as a technician. Starting with an introduction to computer basics, this course will take students through the more complex issues involved in supporting software, operating systems, workstations, laptops and mobile devices. An introduction to networks and security is included in the training as well as practical real-world type projects to strengthen the soft skills required to work as a Help Desk, ServiceDesk or Desktop Support Technician.

## PROGRAM REQUIREMENTS

<b>High School Diploma/GED:</b>		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Reading Grade Level:</b>	9th	<b>Math Grade Level:</b>	7th
<b>Drug Screen:</b>		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Criminal Background Check:</b>		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<i>If yes, which types of convictions are not allowed?</i>		Case by Case	
<b>Valid Driver License:</b>		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
<b>Other Requirements:</b>		Detroit Resident	
<b>Required Supplies Available through Detroit at Work:</b> <i>(For more information, contact your Detroit at Work Career Coach)</i>		Please contact Detroit at Work about available supplies.	

TRAINING EXPERIENCE			
Number of Weeks:	10	Number of Total Hours	300
Schedule:	Monday - Friday: 9 AM - 3 PM	Training Delivery:	Hybrid (Online & In-Person)
Maximum number of students in each class:	25	Number of students for each instructor:	4:1
Is there an exam required at the end of the training?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		

PERFORMANCE	
Percentage of students who complete the training program. <i>(Completion Rate)</i>	100%
Percentage of graduates who are placed in employment related to their training within 120 days of completing the program. <i>(Training Related Placement Rate)</i>	57%
Percentage of students who complete the training program and earn an industry recognized certification or license. <i>(Credential Attainment Rate*)</i>	87%

\* Credential Attainment Rates may vary depending on information submitted.

PROGRAM COMPLETION	
Credentials graduates earn.	CompTIA A+
Occupations graduates will be prepared to enter.	Help Desk, Service Desk, Desktop Support Technician
Average wage of graduates in these occupations.	\$15.73

Detroit at Work Career Centers are operated by Detroit Employment Solutions Corporation, a Michigan Works! Agency. They are located throughout the city of Detroit and provide jobseekers with a wide range of FREE employment services, including job placement, career counseling, workshops, and access to training opportunities. To learn more about how Detroit at Work can help you find your new career, please visit [DetroitAtWork.com](http://DetroitAtWork.com).



Proud partner of the American Job Center network

An equal opportunity employer/program. Supported by the State of Michigan, Department of Labor and Economic Opportunity. Auxiliary aids and services available upon request to individuals with disabilities. 1-800-285-WORK. TTY: 711.