



# Training Program Bio

## BASIC INFORMATION

|                           |  |   |                                  |
|---------------------------|--|---|----------------------------------|
| <b>Training Provider:</b> |  | Computer Networking Center                        |                                  |
| <b>Training Program:</b>  |  | Desktop Support Operating System Specialist       |                                  |
| <b>Training Location:</b> | 38701 W. Seven Mile, Ste. 195<br>Livonia, MI 48152 | <b>Clinical Location:</b><br><i>If Applicable</i> | N/A                              |
| <b>Phone Number:</b>      | (734) 462-2090                                     | <b>Website:</b>                                   | www.computernetworkingcenter.com |

### Description of Training Program:

This combination course is for someone who is interested in Computer Repair, Help Desk Support, Computer Networking/Security Specialist, and Network Admin. This package will cover FOUR of the most popular modules on the market so you will have the qualifications to support multiple systems on different desktop and network environments. The students will be trained for the following technical certifications: CompTIA A+ PC Technician, Microsoft 365 Fundamentals (Windows 10, Mobility, and Cloud), CompTIA Network+, and CompTIA Linux+. This course will include: Text Books, Lab Manuals, Practice Exam Software, Trial Software, and Exam Vouchers. In today's job market, having the correct combination of skills and qualifications will ensure you a competitive chance at achieving your employment goals.

## PROGRAM REQUIREMENTS

|   |     |   |     |
|---|-----|---|-----|
| <b>High School Diploma/GED:</b>   |     | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No   |     |
| <b>Reading Grade Level:</b>   | 7th | <b>Math Grade Level:</b>  | 6th |
| <b>Drug Screen:</b>   |     | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No   |     |
| <b>Criminal Background Check:</b>   |     | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No   |     |
| <i>If yes, which types of convictions are not allowed?</i>  |     | N/A   |     |
| <b>Valid Driver License:</b>  |     | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No   |     |
| <b>Other Requirements:</b>  |     | To earn a certificate of completion for this proposed program, the student must attend 80% of their training classes and complete Testing Q&A handouts along with practice simulated exams. |     |
| <b>Required Supplies Available through Detroit at Work:</b><br><i>(For more information, contact your Detroit at Work Career Coach)</i> |     | Please contact Detroit at Work for available supplies.  |     |

| TRAINING EXPERIENCE                                   |   |   |                             |
|---|---|---|-----------------------------|
| Number of Weeks:                                      | 14  | Number of Total Hours                   | 112                         |
| Schedule:   | Mon. & Wed. 5 PM – 9PM; <u>or</u><br>Tue. & Thurs. 5 PM – 9 PM      | Training Delivery:                      | Hybrid (Online & In-Person) |
| Maximum number of students in each class:             | 8   | Number of students for each instructor: | 8:1                         |
| Is there an exam required at the end of the training? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |   |                             |

| PERFORMANCE  |               |
|--|---------------|
| Percentage of students who complete the training program. ( <i>Completion Rate</i> )   | Not Available |
| Percentage of graduates who are placed in employment related to their training within 120 days of completing the program. ( <i>Training Related Placement Rate</i> ) | Not Available |
| Percentage of students who complete the training program and earn an industry recognized certification or license. ( <i>Credential Attainment Rate*</i> )            | Not Available |

\* Credential Attainment Rates may vary depending on information submitted.

| PROGRAM COMPLETION                               |  |
|--|--|
| Credentials graduates earn.                      | CompTIA A+, CompTIA Network+, MS-365 Fundamentals, CompTIA Linux+  |
| Occupations graduates will be prepared to enter. | Computer Network Support Specialist<br>Computer & Information System Mgrs.<br>Computer User Support Specialist |
| Average wage of graduates in these occupations.  | Not Available  |

Detroit at Work Career Centers are operated by Detroit Employment Solutions Corporation, a Michigan Works! Agency. They are located throughout the city of Detroit and provide jobseekers with a wide range of FREE employment services, including job placement, career counseling, workshops, and access to training opportunities. To learn more about how Detroit at Work can help you find your new career, please visit [DetroitAtWork.com](http://DetroitAtWork.com).



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