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Training Program Bio

BASIC INFORMATION

Training Provider	Focus: Hope
Training Program	TechHire
Training Location	1200 Oakman Blvd. Detroit, MI 48238
Clinical Location, if applicable	
Phone Number	(313) 494 - 5500
Website	www.focushope.edu

Description of Training Program

Throughout this 10-week, 300-hour course, students will learn the technical skills necessary to become a CompTIA A+ certified technician. These skills will be learned through a series of hands-on lab exercises designed to teach and improve configuration and troubleshooting skills, which are necessary to function as a technician. Starting with an introduction to computer basics, this course will take students through the more complex issues involved in supporting software, operating systems, workstations, laptops and mobile devices. An introduction to networks and security is included in the training as well as practical real-world type projects to strengthen the soft skills required to work as a Help Desk, ServiceDesk or Desktop Support Technician.

PROGRAM REQUIREMENTS

High School Diploma/GED	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Reading Grade Level	9 th Grade
Grade Math Level	9 th Grade
Drug Screen	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Criminal Background Check	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
If yes, which types of convictions are not allowed?	Any/All Felony Convictions
Valid Driver License	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Other Requirements	Detroit Resident
Required supplies available through supportive service	N/A

TRAINING EXPERIENCE			
Number of Weeks	10 Weeks	Number of Total Hours	300 Hours
Schedule	Monday- Friday: 9 AM – 3 PM		
What is the maximum number of students in each class?	25		
How many students are expected for each instructor?	4:1		
Is there an exam required at the end of the training?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		

PERFORMANCE	
What is the percentage of students who complete the training program? (<i>Completion Rate</i>)	88%
What is the percentage of graduates who are placed in employment related to their training within 120 days of completing the program? (<i>Training Related Placement Rate</i>)	Not Available
What percentage of students who complete the training program earn an industry recognized certification or license? (<i>Credential Attainment Rate</i>)	Not Available

PROGRAM COMPLETION	
What credential will graduates earn?	CompTIA A+
What occupations will graduates be prepared to enter?	Help Desk, Service Desk, Desktop Support Technician
What is the average wage of graduates in these occupations?	Not Available

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