## September 2019

## 313-962-WORK (9675) | DetroitAtWork.com

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
2 CENTER CLOSED	3	4	5	6
LABOR DAY	8:30 AM Work Keys (appt. only) 9:00 AM FCA Behavioral Skills 2:00 PM Resume Maker	9:00 AM Interview Skills 10:00 AM Assessments* 2:00 PM Resume Maker	9:00 AM Resume Maker 1:00 PM Work Keys (appt. only) 3:00 PM Basic Computer	8:30 AM Work Keys (appt. only) 9:00 AM Job Retention Essentials 2:00 PM Resume Maker
9	10	11	12	13
9:00 AM Resume Maker 1:00 PM Assessments* 3:00 PM Interview Skills	8:30 AM Work Keys (appt. only) 9:00 AM Basic Computer 2:00 PM Resume Maker	9:00 AM Email & Attachments 10:00 AM Assessments* 2:00 PM Resume Maker	9:00 AM Resume Maker 1:00 PM Work Keys (appt. only) 3:00 PM Online Applications	9:00 AM Resume Maker 10:00 AM Assessments* 2:00 PM FCA Behavioral Skills
16	17	18	19	20
9:00 AM Resume Maker 1:00 PM Assessments* 3:00 PM Basic Computer	8:30 AM Work Keys (appt. only) 9:00 AM Job Retention Essentials 2:00 PM Resume Maker	9:00 AM Online Applications 10:00 AM Assessments* 2:00 PM Resume Maker	9:00 AM Resume Maker 1:00 PM Work Keys (appt. only) 3:00 PM Interview Skills	9:00 AM Resume Maker 1:00 PM Work Keys (appt. only) 3:00 PM Email & Attachments
23	24	25	26	27
9:00 AM Resume Maker 1:00 PM Assessments* 3:00 PM Interview Skills	8:30 AM Work Keys (appt. Only) 9:00 AM Online Applications 2:00 PM Resume Maker	9:00 AM Email & Attachments 10:00 AM Assessments* 2:00 PM Resume Maker	9:00 AM Resume Maker 1:00 PM Work Keys (appt. only) 3:00 PM Basic Computer	9:00 AM Resume Maker 1:00 PM Assessments* 3:00 PM Job Retention Essentials
30				
9:00 AM Resume Maker 2:00 PM Assessments* 3:00 PM Basic Computer				



Career Advisor Walk-ins:

Monday – Friday, 8:30AM – 10:45AM

**Introduction to Services and Recruitment Events:** 

Monday – Friday

Check-in: 8:30AM Event: 9:00AM Check-in: 12:30PM Event: 1:00PM

Resource Room: Monday – Friday: 8:00AM – 4:30PM Thursday extended hours: 8:00AM – 6:30PM Traducción de currículum al español con cita solamente. Llame a Maricruz Leal (313) 962-9675, Ext. 147

Spanish translation resume by appointment only.

Note: Jobseeker workshops are free and open to all. Participation is first come, first served. Days and times are subject to change without notice. Some seat availability restrictions may apply.

## **Introduction to Services**

Brief introduction to Center's services for first-time customers and their enrollment with the system. Walk-in customers welcome. First come, first served. Seating is limited. Proof of age, residence and authorization to work in the U.S. required. MI State ID and SS Card are the preferred documents (please see sidebar for other acceptable documents).

### **Email and Attachments**

Learn how to set up a free email account and how to prepare and send an email. You will also learn how to attach and send files electronically, like a resume and cover letter, so you don't miss out on job opportunities.

### Resume Maker

Tired of sending your resumes and getting no response? Learn how to create a resume that provides accurate and needed information in a recognized format. Hands-on staff assistance and computer resources provided.

### **Job Retention Essentials**

Finding a job is the first step. Keeping that job and advancing are the next steps. Learn what employers want from employees and strategies for improving your employment status. Understand how to apply these strategies to your current or future job.

### Assessments\*

<u>Career Cruising</u>: Guided online, interactive assessment to identify the career that matches your interests and skills. <u>General Assessment of Instructional Needs (GAIN)</u>: online test assesses English and Math skills. You will be provided with personalized feedback to help you understand – and apply – the results to your future plans. \*Note: You must have completed an orientation session and be active with one of our Detroit centers prior to participating in this workshop. Please arrive 15 mins prior to assessment time.





## **Online Applications**

Avoid pitfalls and feel comfortable navigating job boards and company websites when applying for jobs electronically. Participants must have an email address and a resume in electronic format.

### Interview Skills

Series of tips to improve your skills during interviews. Learn techniques that will turn your natural nervousness into confidence. You only have one chance to make a good first impression! A good resume gets you in the door, but a successful interview will get you the job.

## FCA Behavioral Skills

Review the types of behavioral questions often included in online assessments and how to prepare for them.

## **Basic Computer**

Fundamentals of using the computer, including Microsoft Word and internet basics.

## Work Keys (Appointment Only)

Assessments measure the workplace skills that can affect job performance. Successful completers can earn a National Career Readiness Certification (NCRC). Testing is done by appointment ONLY.

### **Individual Career Advisement**

Meet individually with a career advisor to discuss employment goals and potential training options, your next steps, and to review your resume for potential updates and quality improvement. Customers are asked to bring their resume. Orientation is required for customers to register for career advisement services.

#### Recruitment Event

Partnering employers recruit for specific job openings. Open to walk-in, first-time customers as well as registered customers. Seating is limited. Proof of age, residence and authorization to work in the U.S. required. MI State ID and SS Card are the preferred documents.

**Note:** If possible, we recommend that you bring a flash drive to workshops to save your work. They are available at any office supply store, drug store, etc. Inexpensive flash drives work as well as more expensive models.

# Please see the list below of acceptable documents for registration.

## **Proof of Age**

Please bring in one from the list below

- Birth Certificate
- Driver's License
- State Identification
- Official Government ID

## Proof of Right to Work in the U.S.

Please bring in one from the list below

- Social Security Card
- Birth Certificate
- Alien Registration Card (I-94)
- Naturalization Certificate
- Resident Alien Card
- Passport

## **Proof of Michigan Residency**

Please bring in one from the list below

- Driver's License/State ID
- Utility Bill (with name and address)
- Rent Receipts (with name and address)

## **Dislocated Worker Documents**

If you have any of these documents please bring them

- Unemployment Insurance Records
- Pay Check Stubs
- W-2 and/or tax returns
- Notice of Layoff
- DD214
- Notice of Closure of Plant, Factory, or Business

Detroit at Work Career Centers are operated by Detroit Employment Solutions Corporation, a Michigan Works! Agency. They are located throughout the city of Detroit and provide jobseekers with a wide range of FREE employment services, including job placement, career counseling, workshops, and access to training opportunities. To learn more about how Detroit at Work can help you find your new career, please visit DetroitAtWork.com.